
















Advice Services funded by Lambeth Council			
Available for	Service	Description	How to access/refer
Any Lambeth resident needing advice about debt, money and welfare benefits	Citizens Advice Merton & Lambeth (CAML) 	Offers advice: benefits, money and debt, work, housing, consumer and other types of advice.	Address: 1 Barrhill Road, Streatham Hill, London, SW2 4RJ Lambeth Adviceline: 03444 889 625 Lambeth residents can also submit online advice query form via home page of their website: www.caml.org.uk CAML also offer a range of advice in Children Centre accessed by contacting the children centre closest to the client.
Any Lambeth resident needing advice about debt, money and welfare benefits	Brixton Advice Centre 	Offers advice in housing, benefits, debt and money.	Address: 165-167 Railton Rd, London, SE24 0LU Tel: 020 7733 7554 Web: http://brixtonadvice.org.uk Website: BAC have a new resource directory section on their website called Advice Finder a new dedicated section on Disability and Mental Health.
Any Lambeth resident needing advice about debt, money and welfare benefits	Centre 70 	Offers advice: benefits, housing, debt, utilities advice, student debt and finance advice, general legal advice. Also has a Counselling Service.	Address: 46 Knights Hill, West Norwood, London, SE27 0JD Contact: If you have not been before, please register by dropping in or calling: Tel: 020 8670 0070 Email: enquiries@centre70.org.uk Website: http://centre70.org.uk and @centre70 Sign up to C70 newsletter: https://tinyurl.com/y9kudn48




<p>Residents with a long term health condition who need benefit advice</p>	<p>Every Pound Counts</p> 	<p>Every Pound Counts is a benefit advice service for Lambeth residents who have a serious long term health condition or disability, and may have difficulties accessing mainstream services. The service offers:</p> <ul style="list-style-type: none"> • Advice about benefit entitlements and how to access them • Specialist casework support and representation <p>The service can provide advice to professionals and agencies working with vulnerable residents, and to residents themselves.</p> <p>Examples of health conditions where residents may have difficulties using mainstream advice could include:</p> <ul style="list-style-type: none"> • Serious long term mental health conditions, for example, depression, schizophrenia, • Serious physical ill health for example, multiple sclerosis • Social and communication disorder, for example, Asperger's syndrome, autism • Learning difficulties, for example, down syndrome • Cognitive impairment, for example, brain injury, stroke • Sensory impairment • Caring for a child with significant long term ill health or developmental condition. 	<p>EPC operate a telephone advice line for services advising ill and disabled residents and for ill and disabled residents themselves. If you need benefits advice about a vulnerable resident you are working with, who may have difficulty accessing mainstream advice please call the Advice line opening times: Tuesday and Thursday 1.00pm-4.00pm. Tel: 0207 926 5555 Email: everypoundcounts@lambeth.gov.uk</p> <p>Referrals can be made by:</p> <ul style="list-style-type: none"> • Person needing advice • Carers - if you, or the person you care for has a serious long term health condition, disability and are unable to access mainstream services. • Social care • Health • Housing services • Organisations supporting vulnerable Lambeth residents <p>You can contact the advice line for advice if you need further advice before referring. There is an online referral form and consent form - click on the link below to access:</p> <p>Website: https://www.lambeth.gov.uk/benefits-and-support/get-benefits-advice</p> <p>EPC may not be able to assist everyone referred to the service. Priority will be given to the most urgent advice needs.</p>
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<p>Residents with Council Tax Arrears</p>	<p>Council Tax Debt</p>  <p>Support, provided by Citizens Advice Merton and Lambeth</p>	<p>The Council Tax Clinics are for everyone who receives Council Tax Support (CTS) and is struggling with council tax payments.</p> <p>At the Clinic, you can:</p> <ul style="list-style-type: none"> • Speak with an Adviser from Citizens Advice Merton and Lambeth. • Get help resolving any concerns clients have with their account. • Discuss the possibility of additional support based on their circumstances and ensure that the Council takes this into account when making decisions regarding clients' Council Tax. • Check clients receiving the support they may be entitled to and agree a council tax payment plan they can afford. <p>The Clinic is a drop in service and residents will need to bring all relevant documents including the summons. If the client is unable to attend a Clinic, please email. counciltaxsupport@caml.org.uk and one of the Advisers will be in touch to arrange a telephone, Skype or face-to-face appointment at the Streatham Hill Office.</p>	<p>Council Tax Clinics take place on the:</p> <p>1st and 3rd Wednesday of every month (but not if they fall on a public holiday)</p> <p>10.00am-12.30pm and 1.00pm- 4.00pm (last client seen at 3.30pm) at London Borough of Lambeth, Civic Centre, 6 Brixton Hill London SW2 1EG</p> <p>(Please note the Clinic works on a first come, first served basis and the service may be limited depending on adviser capacity).</p>
<p>Residents who need Council Tax Support</p>	<p>Council Tax Support Application</p> 	<p>Council tax support is available for residents on low incomes, including residents on Universal Credit. Residents can make a claim for reduced council tax rates.</p>	<p>Website: https://www.lambeth.gov.uk/benefits-and-support/council-tax-support</p>








<p>Residents who need help with initial Universal Credit Claim</p>	<p>Citizens Advice Merton & Lambeth (CAML)</p> 	<p>Citizens Advice 's Help to Claim Service can support residents in the early stages of their Universal Credit claim, from the application, through to their first payment.</p> <p>Help to Claim is free, independent and confidential. Their trained advisers can help with things like how to gather evidence for your application or how to prepare for your work coach appointment. Residents can access the service via:</p> <ul style="list-style-type: none"> • Jobcentres • Local Authorities • Self-referral • Support agencies <p>Citizens Advice also provide support with other issues that also affect resident lives by signposting or referring clients to other services - within Citizens Advice or through other organisations.</p>	<p>National freephone: 0800 144 8 444 or their Webchat service - Monday-Friday 8am-6pm</p> <p>For online advice visit: citizensadvice.org.uk/helptoclaim</p>
<p>Residents aged 55+ or with a disability, who are in need of advice</p>	<p>Independent Living and Carers' Partnership</p> <p>They also advise all carers and cared for of any age</p> 	<p>Free confidential and independent information and advice through the Independent Living and Carers' Partnership (ILCP). This service assists on all issues of concern to Lambeth residents who are over 55 years of age and any Lambeth resident aged over 18 with a learning disability, a physical or sensory impairment, or a long term illness.</p>	<p>The Enquiry Line 020 7346 6800 is open on Monday-Friday (excluding Bank Holidays) between 9.00am-5.00pm.</p>








<p>Residents aged 55+ or with a disability, who are in need of advice</p>	<p>Age UK Lambeth</p> 	<p>Free confidential and independent information and advice. This service assists on all issues of concern to Lambeth residents who are over 55 years of age and any Lambeth resident aged over 18 with a learning disability, a physical or sensory impairment, or a long term illness.</p>	<p>The Enquiry Line 020 7346 6800 is open on Monday-Friday - excluding Bank Holidays - between 9.00am-5.00pm.</p>
<p>Residents who need access to food in a crisis</p>	<p>Lambeth Larder</p> 	<p>Lambeth Larder is a community food resource. They help connect local people to emergency food and providers of free/cheap meals (e.g. food banks, lunch clubs) plus advice about cheap food and saving money.</p>	<p>Website: lambethlarder.org Email: info@lambethlarder.org</p>
<p>Residents who are experiencing an emergency or crisis</p>	<p>Emergency Support Scheme</p> 	<p>Emergency support available for residents who are experiencing a financial emergency or crisis. Also available for people leaving residential or institutional care to live independently. Must be claiming a means-tested benefit and not have access to savings or other support. Support available may include supermarket or high street vouchers, fuel payments, plus refurbished furniture or white goods.</p>	<p>More information and the application form are on the council website: https://www.lambeth.gov.uk/apply-for-emergency-support</p>
<p>Residents can get housing advice and support</p>	<p>Housing Advice</p> 	<p>Residents can get help and advice on housing issues and needs, over the telephone. We can also arrange for you to see an adviser who will talk to you about your housing needs in private.</p>	<p>Residents can get assistance by: Completing an online form: https://www.lambeth.gov.uk/housing-and-regeneration/housing-advice/get-advice-to-prevent-homelessness Emailing us: housingoptions@lambeth.gov.uk or Tel: Housing Advice on 020 7926 4200</p>
<p>Any person found sleeping rough in Lambeth</p>	<p>Lambeth Safer Streets Team - Change, Grow Live</p>	<p>A commissioned outreach service who support every rough sleeper found bedded down in the borough to access support and accommodation.</p>	<p>Tel: Lambeth Team directly on 0207 501 0601 or make a referral to StreetLink:</p>


			https://www.streetlink.org.uk/
Single homeless people aged 22 plus with support needs	Lambeth Vulnerable Adults Pathway - St Mungos - Nacro - Look Ahead - Thames Reach	Accommodation pathway for single homeless people, aged 22 plus with support needs in Lambeth. Support needs include: <ul style="list-style-type: none"> • Physical health issues • Offending • Substance use Mental health issues (not care co-ordinated).	All referrals need to be made by a support agency (eg: probation, drug or alcohol worker) using the Universal Assessment and Referral form and submitted to Lambeth Housing Department. Residents can also self-present to Lambeth's Civic Centre to talk to a Housing Advisor. If someone is rough sleeping, they can contact the Safer Streets Team. Contact the team directly on 0207 501 0601 or make a referral to StreetLink: Public Tel: 0300 500 0914 https://www.streetlink.org.uk/
Residents who need help to find employment		Jobs, apprenticeships, training, and work experience opportunities for Lambeth residents. Access to employment advice support and support.	Opportunity Lambeth website: opportunity.lambeth.gov.uk Email: OpportunityLambeth@lambeth.gov.uk
Any Lambeth residents who are in low paid work		Routeways aims to support residents who are in low paid work (i.e. earning less than the London Living Wage) and want to increase their earnings. This could be through promotion, finding a new job, increasing their hours or improving their terms and conditions. Individuals who are referred to the project will be allocated a career coach who will work with participants to progress them into better paid jobs, improve skills and increase household income.	For further information, contact Daniel Chapman at St Giles Trust: Tel: 0207 708 8042 Email: daniel.chapman@StGilesTrust.org.uk

<p>Any Lambeth resident needing advice about debt, money and welfare benefits,</p>		<p>Ace of Clubs is a family-like community providing transformative support for those who are homeless, vulnerable and otherwise marginalised in our area. The team at Ace of Clubs is skilled and focused in linking people in with a wide range of services including accommodation, welfare, rehab, training, healthcare and many others. Available for:</p> <ul style="list-style-type: none"> • Food, accommodation, Advice, Welfare Advice, • Job Centre Plus, Links, Health Care, Volunteering • Education and Training and Shelter 	<p>Website: http://aceofclubs.org.uk/ Phone: 020 7720 2811 <u>or</u> 020 7720 0178</p> <p>Email: info@aceofclubs.org.uk</p> <p>Ace Of Clubs, St Alphonsus Road, London SW4 7AS</p>
<p>Pregnant women under 18, Pregnant women on benefits or tax credits, families with children under 4 on benefits or tax credits</p>	<p>Healthy Start Vouchers</p> 	<p>Cash Vouchers for Health Food</p> <p>Healthy Start is a national scheme that offers free vouchers every week to spend on milk, plain fresh and frozen fruit and vegetables, and infant formula milk. Free vitamins are also available with the scheme. The vitamins include, vit A, C and D. (Please note that Lambeth already has a free vit D universal offer).</p> <p>The value of the weekly vouchers is as follow:</p> <ul style="list-style-type: none"> ➤ Pregnant women = £3.10 ➤ For each baby under one year of age = £6.10 ➤ For each child over one year of age = £3.10 <p>https://love.lambeth.gov.uk/cash-vouchers-healthy-food/</p>	<p>Applicants need to fill in an application form, then get it signed by their midwife or health visitor and send it using a freepost envelope that comes attached.</p> <p>Information about the scheme can be accessed online at website: www.healthystart.nhs.uk</p>
<p>Debt and benefits advice outreach</p>		<p>Money A&E provide information and advice around debt and claiming benefits.</p>	<p>Money A&E website: www.moneyaande.co.uk</p>

Other independent advice, not funded by Lambeth Council		
	<p>L&Q Pound Advice Service - (CAML in partnerships with L&Q)</p> <p>If you are a L&Q Housing resident seeking debt and financial capability support.</p>	<p>Tel: 020 3475 2221 Mobile: Text pound to 60777 Email: pound@we-are-digital.co.uk</p>
	<p>Wandle Housing Tenancy Sustainment Support (CAML in partnerships with Wandle)</p> <p>If you are a Wandle Housing resident seeking debt and financial capability support.</p>	<p>Website: https://www.wandle.com/mymoney Email: mymoney@caml.org.uk</p>
	<p>Debt Free London - Free debt advice service helping Londoners with their debt and money problems (utility bills, rent arrears and credit store cards).</p>	<p>Website: www.debtfree.london Free Helpline: 0808 164 2480.</p>
	<p>Benefits advice, online calculator and grant search and information and advice.</p>	<p>Website: turn2us.org.uk Fill in contact form online and the service will contact you.</p>
	<p>Benefit Help, Online Calculator and other resources search.</p>	<p>Website: www.entitledto.co.uk Fill in contact form online and the service will contact you.</p>
	<p>Banking alternative promoting saving and affordable loans.</p>	<p>Tel: 020 7787 0770 Website: creditunion.co.uk Call in to branch at 10 Acre Lane, Brixton, London</p>

	<p>Debt advice over the phone and online. (Including Debt Management Plans and other support).</p>	<p>Tel: 0800 1381111 Website: stepchange.org</p>
	<p>Free debt advice, debt management plans and advice on a wide range of practical debt solutions.</p>	<p>Tel: 0800 280 2816 (Freephone) Website: www.payplan.com</p>
	<p>Free debt advice provided at home or over the phone. Centres at churches in Oval, Brixton and Streatham.</p>	<p>Tel: 0800 328 0006 (Enquiry Helpline) Website: capuk.org</p>
	<p>Debt advice over the phone, online and via My Money Steps (self-help tool).</p>	<p>Tel: 0808 808 4000 Website: nationaldebtline.org mymoneysteps.org</p>
	<p>The Money Advice Service is an organisation established with cross Government party support that provides free and impartial advice on money and financial decisions to people in the United Kingdom.... It was set up by the UK Government and is paid for by a statutory levy on the financial services industry.</p> <ul style="list-style-type: none"> • Benefit, Dept, Housing, Loans, Grants, Universal Credits and Support Disability 	<p>Website: www.moneyadviceservice.org.uk/en Tel: 0800 138 7777 General email: enquiries@moneyadviceservice.org.uk</p>
	<p>Debt Advice Foundation is a national debt advice service offering free confidential support and advice to anyone worried about loans, credit and debt, bankruptcy, IVA, debt management plan and bailiff support, debt consolidation and debt relief orders.</p>	<p>Website: www.debtadvicefoundation.org Tel: 0800 043 40 50</p>
	<p>Free Housing Advice.</p>	<p>Tel: 0808 800 4444 Website: shelter.org.uk</p>

 	<p>Grant support from utilities companies.</p>	<p>Website: charisgrants.com Website: aurigaservices.co.uk</p>
	<p>The Gingerbread Single Parent Helpline provides support and expert advice on anything from dealing with a break-up to going back to work or sorting out child maintenance and support with benefits and tax credits, benefit calculator, debt, housing, disability support, grant search and legal help.</p>	<p>Tel: 0808 802 0925 Website: https://www.gingerbread.org.uk/ Email: www.gingerbread.org.uk</p>
	<p>Help with tax problems if HMRC can't sort it out.</p>	<p>Tel: 0345 120 3779 Website: taxaid.org.uk For Voluntary Sector Advisers Tel: 0300 330 5477</p>
	<p>Free legal advice surgeries happening locally.</p>	<p>Website: lawworks.org.uk</p>
	<p>Advice for businesses - over the phone and online.</p>	<p>Tel: 0800 197 6026 Website: businessdebtline.org</p>
<p>Local Residents and Local Organisations - money coaching, digital support, financial capability workshops and community outreach</p> 	<p>West London Mission (WLM) offer one-to-one money coaching, digital support, financial capability workshops and community outreach delivered by their volunteer Money Champions.</p> <p>Contact them if you would like to increase your skills and confidence in IT or dealing with benefits, budgeting, saving and debt.</p> <p>They also host a number of local organisations and run accredited courses in partnership with Morley College.</p> <p>WLM provides core basic training to all volunteers.</p>	<p>Tel: 0207 735 5802 Email: Stlukes@wlm.org.uk</p> <p>Address: WLM St Luke's, 25A Wincott Street, Kennington, SE11 4NT</p>

	For more specialist training they use external providers such as Child Poverty Action Group (for benefits/debt), Homeless Link, and Citizens Advice.	
 The logo for 'advicelocal' features three colored dots (blue, green, orange) to the left of the text 'advicelocal' in a sans-serif font.	Advicelocal is a new service from the advice charity Lasa. A local guide to help with benefits, work, money, housing problems and more. Just enter a postcode and choose an advice topic to find links to tailored information for your area, including details of free, independent advice organisations.	Website: http://advicelocal.org.uk/